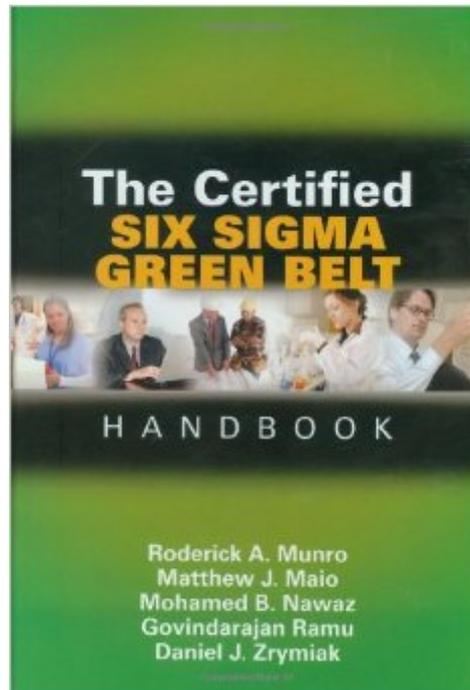


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# The Certified Six Sigma Green Belt Handbook, First Edition



## Synopsis

ASQ's brand new Six Sigma Green Belt Certification is here - and this is the book to help prepare! This latest entry in ASQ's popular series of handbooks explicitly follows the certification's Body of Knowledge and addresses each topic to exactly the level Green Belts need. From lean and project management to statistics and data analysis, the DMAIC process is explained in a clear and insightful manner. Figures, tables, references, useful appendices, and a full sample test only add to this book's comprehensiveness. \*\*\*A new edition is available.

## Book Information

Hardcover: 480 pages

Publisher: ASQ Quality Press; 1 edition (January 1, 2008)

Language: English

ISBN-10: 087389698X

ISBN-13: 978-0873896986

Product Dimensions: 10.3 x 7.3 x 1.4 inches

Shipping Weight: 2.5 pounds

Average Customer Review: 3.7 out of 5 stars [See all reviews](#) (26 customer reviews)

Best Sellers Rank: #486,575 in Books (See Top 100 in Books) #96 in [Books > Business & Money > Management & Leadership > Quality Control & Management > Six Sigma](#) #216 in [Books > Business & Money > Management & Leadership > Quality Control & Management > Total Quality Management](#) #1461 in [Books > Textbooks > Business & Finance > Management](#)

## Customer Reviews

I recently took the Six Sigma Green Belt exam and passed - this book was an OK overview of Six Sigma, but it was far from complete. Many topics required for the test were barely touched upon. I strongly recommend instead the Certified Quality Engineer Handbook by Borror and Implementing Six Sigma by Breyfogle. Both books are excellent - I used these as my reference material during the test and continue to use these as reference material at work.

This book absolutely lives up to its title. The book does not claim to be a one-stop-shop for Six Sigma knowledge, nor does it claim to be a comprehensive reference. What it certainly accomplishes in doing is to present itself as an excellent reference for the ASQ SSGB certification exam. Every topic covered in the BoK is broached upon in this book. Some obscure concepts that ended up in the test like 'takt time' have not been covered, but you could allow a few slip-ups in an

otherwise well-organized book. Mind you, there are typos that you could find, but one of the authors is very active on LinkedIn, and maintains a good forum there. If one wants a comprehensive Six Sigma reference, it can be found in either of these texts: 1) Implementing Six Sigma by Breyfogle, Forrest W 2) The Six Sigma Handbook, Third Edition by Thomas Pyzdek and Paul Keller To prepare for the ASQ exam, another great source is the material that Indiana Quality Council puts out. This is especially useful in preparing for the ASQ SSBB exam.

I didn't have support at work for getting my Green Belt, so I ordered this book to prepare for the ASQ exam. I spent about 6 months studying it from front to back. I simply answered all the questions in the ASQ Body of Knowledge for the exam and then studied the whole thing again. I passed the exam, and I think it was largely due to this book. There were some parts that were not as in-depth as I would have liked, but I searched out the answers online and filled in the gaps. It's not THE all-encompassing book for Green Belt prep, but it covers everything to the level that you'll be tested on. If you do well prepping for tests by yourself, this is a good tool.

I used the CSSGB Handbook to study for the ASQ exam without benefit of a prep class, and passed first time. However it was not my only reference, and years of labor to improve quality also helped. Initially I was slowed-up and frustrated by errors that still showed up after going through the latest list of errata. I believe the authors intend to make the handbook as error-free and accurate as possible, and one of the co-authors regularly contributes to the users group on "LinkedIn." Six sigma practices are not just a branch of statistics, and the book really did help understanding the purposes and dialect of technology that falls under the "Six Sigma" banner. If you have some inspector's instincts to dig down until you understand it, the topic coverage is a useful roadmap, and even the Juran handbook comes up short in that area. My e-mail and some Internet searching seem to indicate that a significant amount of specific six sigma literature is riddled with errors right now, possibly due in part to the relative newness of the field compared to CQE materials.

This may be a great book for those with an advanced statistics background. However, if you need to catch-up with statistics or has been a while since you studied statistics, then this will not be a good choice to study the statistics portion of the exam. I had significant challenges in understanding the statistics portions as given in the book. They are very brief in explanation; lack adequate visual tables and graphs/charts toward properly explaining the concepts; lack a variety of examples or solved computations from service industries toward explaining the concepts in action. I am referring

to other sources to study statistical portion like various powerpoints posted on the internet on various statistic topics which has helped me a lot to understand the concepts. A specific example of weakness: (a) solved problems for hypothesis testing lack accompanying charts to show rejection area, and position of mean, and critical value etc. Visual learning aids are very helpful toward understanding the concepts. (b) examples of practical application of statistical concepts in service industries has been completely ignored by the authors. The authors made be great in their subject field but are not the best of teachers in field of statistics. For future editions, I hope the authors team up with a expert in visual aids and graphics toward better visually illustrating the statistical concepts.

I purchased this book from and tried to trade it in just like it says on the item page but the trade in was rejected. Reason...ISBN number doesn't match!!! Actually when I went for the exam I realized that my book looked different from what others were holding, for one thing my version is much thinner. So looks like has been shipping out a different version of the book (may be pirated as another reviewer says) that doesn't match with the ASQ version but expects the ASQ version to be traded in. I will suggest that you buy it from ASQ for at least you will have the original version because you won't be able to trade in the version anyway.

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